



## Have your say about what Police and Fire services do.



Stephen Mold is the Northamptonshire Police, Fire and Crime Commissioner. He runs Police and Fire & Rescue services in the county. In this survey we call the Police and Fire & Rescue services NP and NFRS for short.



Each service has a plan about what they do and how they think they will do it in the future. We want to ask you what you think about the plans and if anything is missing. If you want like to look at each of the plans they are on our website, but don't worry as we will tell you a bit about them before each set of questions.



This is a short survey so you can tell us your views on the plans. What you tell us will help us decide what is in the final plans and what services there will be.



If you answer the questions you might win one of three **£25** vouchers.














The survey is anonymous which means no-one knows who said what (no names), and your information will be kept safe and secure.










The closing date for the survey is Monday 4th March 2019.


**1. In the boxes below the NFRS says what it plans to do about prevention. This means things like, stopping fires and keeping people safe. Please tick to say if you agree or don't agree.**







	<p>NFRS should focus on help for vulnerable people. Mainly on help for older and middle aged people who live on their own.</p>	<p><b>I really agree</b></p>  <input type="checkbox"/>	<p><b>I Agree</b></p>  <input type="checkbox"/>	<p><b>I am not sure</b></p>  <input type="checkbox"/>	<p><b>I don't agree</b></p>  <input type="checkbox"/>	<p><b>I really don't agree</b></p>  <input type="checkbox"/>	<p><b>I don't know</b></p>  <input type="checkbox"/>
	<p>NFRS should teach young people how to be safer.</p>	<p><b>I really agree</b></p>  <input type="checkbox"/>	<p><b>I Agree</b></p>  <input type="checkbox"/>	<p><b>I am not sure</b></p>  <input type="checkbox"/>	<p><b>I don't agree</b></p>  <input type="checkbox"/>	<p><b>I really don't agree</b></p>  <input type="checkbox"/>	<p><b>I don't know</b></p>  <input type="checkbox"/>

2. The protection team gives advice and guidance on fire safety about places people work in and other buildings. It also makes sure organisations follow the law about fire safety. In the boxes below it says what the NFRS plans to do about protection. Please tick to say if you agree or don't agree.







	<p>NFRS should do safety checks and give advice to vulnerable people to keep them safe. This includes people who live together in one place.</p>	<p><b>I really agree</b></p>  <input type="checkbox"/>	<p><b>I Agree</b></p>  <input type="checkbox"/>	<p><b>I am not sure</b></p>  <input type="checkbox"/>	<p><b>I don't agree</b></p>  <input type="checkbox"/>	<p><b>I really don't agree</b></p>  <input type="checkbox"/>	<p><b>I don't know</b></p> <p>?</p> <input type="checkbox"/>
	<p>NFRS should work to stop things like the big fire in the Grenfell flats in London from happening in the county.</p>	<p><b>I really agree</b></p>  <input type="checkbox"/>	<p><b>I Agree</b></p>  <input type="checkbox"/>	<p><b>I am not sure</b></p>  <input type="checkbox"/>	<p><b>I don't agree</b></p>  <input type="checkbox"/>	<p><b>I really don't agree</b></p>  <input type="checkbox"/>	<p><b>I don't know</b></p> <p>?</p> <input type="checkbox"/>








3. The boxes below say how NFRS plans to do more to meet the needs of the community. It will do this by managing its staff and buildings better. This is called Infrastructure in the plans. Please tick to say if you agree or don't agree.

	<p>Fire and police should share buildings and think about other ways they can work together. Like having joint call centres for 999 emergency calls.</p>	<p><b>I really agree</b></p>  <input type="checkbox"/>	<p><b>I Agree</b></p>  <input type="checkbox"/>	<p><b>I am not sure</b></p>  <input type="checkbox"/>	<p><b>I don't agree</b></p>  <input type="checkbox"/>	<p><b>I really don't agree</b></p>  <input type="checkbox"/>	<p><b>I don't know</b></p> <p>?</p> <input type="checkbox"/>
	<p>NFRS should carry on good work done by volunteer schemes like the Emergency Service Cadets.</p>	<p><b>I really agree</b></p>  <input type="checkbox"/>	<p><b>I Agree</b></p>  <input type="checkbox"/>	<p><b>I am not sure</b></p>  <input type="checkbox"/>	<p><b>I don't agree</b></p>  <input type="checkbox"/>	<p><b>I really don't agree</b></p>  <input type="checkbox"/>	<p><b>I don't know</b></p> <p>?</p> <input type="checkbox"/>








	<p>NFRS should look at how many staff it has and how to use them best to cover the county.</p>	<p><b>I really agree</b></p>  <input type="checkbox"/>	<p><b>I Agree</b></p>  <input type="checkbox"/>	<p><b>I am not sure</b></p>  <input type="checkbox"/>	<p><b>I don't agree</b></p>  <input type="checkbox"/>	<p><b>I really don't agree</b></p>  <input type="checkbox"/>	<p><b>I don't know</b></p> <p><b>?</b></p> <input type="checkbox"/>
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**4. The Police, Fire and Crime Commissioner would like to set some rules about how NFRS works. This is things like a time limit on how long people should wait when they ring for a fire engine. This is called Resources and Availability in the plans. Please tick to say if you agree or don't agree.**

	<p>If you call for a fire engine it should usually arrive in about 10 minutes.</p>	<p><b>I really agree</b></p>  <input type="checkbox"/>	<p><b>I Agree</b></p>  <input type="checkbox"/>	<p><b>I am not sure</b></p>  <input type="checkbox"/>	<p><b>I don't agree</b></p>  <input type="checkbox"/>	<p><b>I really don't agree</b></p>  <input type="checkbox"/>	<p><b>I don't know</b></p> <p><b>?</b></p> <input type="checkbox"/>
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 <p>14</p>	<p>There should be no less than 14 fire engines in the county or more if possible.</p>	<p><b>I really agree</b></p>  <input data-bbox="752 459 819 517" type="checkbox"/>	<p><b>I Agree</b></p>  <input data-bbox="1005 459 1072 517" type="checkbox"/>	<p><b>I am not sure</b></p>  <input data-bbox="1261 459 1328 517" type="checkbox"/>	<p><b>I don't agree</b></p>  <input data-bbox="1514 459 1581 517" type="checkbox"/>	<p><b>I really don't agree</b></p>  <input data-bbox="1785 459 1852 517" type="checkbox"/>	<p><b>I don't know</b></p>  <input data-bbox="2033 469 2101 526" type="checkbox"/>
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**5. The main job of NFRS is to go to fires and carry out rescues. The Police, Fire and Crime Commissioner is looking at other ways they could work with other emergency services to do more in the community. Please tick to say if you agree or don't agree.**

	<p>NFRS should work more with the Police on things like: home safety checks or making sure windows are secure to stop burglars.</p>	<p><b>I really agree</b></p>  <input data-bbox="775 1145 842 1203" type="checkbox"/>	<p><b>I Agree</b></p>  <input data-bbox="1032 1145 1099 1203" type="checkbox"/>	<p><b>I am not sure</b></p>  <input data-bbox="1285 1145 1352 1203" type="checkbox"/>	<p><b>I don't agree</b></p>  <input data-bbox="1536 1145 1603 1203" type="checkbox"/>	<p><b>I really don't agree</b></p>  <input data-bbox="1807 1145 1874 1203" type="checkbox"/>	<p><b>I don't know</b></p>  <input data-bbox="2056 1155 2123 1212" type="checkbox"/>
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	<p>NFRS should think about going to medical emergencies if someone's life is in danger. This would be if the ambulance service can't go.</p>	<p><b>I really agree</b></p>  <input type="checkbox"/>	<p><b>I Agree</b></p>  <input type="checkbox"/>	<p><b>I am not sure</b></p>  <input type="checkbox"/>	<p><b>I don't agree</b></p>  <input type="checkbox"/>	<p><b>I really don't agree</b></p>  <input type="checkbox"/>	<p><b>I don't know</b></p>  <input type="checkbox"/>
	<p>NFRS should support the police to search for vulnerable missing people</p>	<p><b>I really agree</b></p>  <input type="checkbox"/>	<p><b>I Agree</b></p>  <input type="checkbox"/>	<p><b>I am not sure</b></p>  <input type="checkbox"/>	<p><b>I don't agree</b></p>  <input type="checkbox"/>	<p><b>I really don't agree</b></p>  <input type="checkbox"/>	<p><b>I don't know</b></p>  <input type="checkbox"/>
<p><b>6. Please say why you gave your answers.</b></p>							

**7. Is there anything else you think NFRS should be working on?**

**8. What would you say about NFRS? Please tick one of the boxes below.**

I would say they were really good even if no-one asked me

I would say they were really good only if someone asked me

I think they do some things well but not other things

I would say they are not very good even if no-one asked me

I would say they are not very good only if someone asked me

I don't really think about or say how good NFRS is

I don't know



**9. How much do you think NFRS provides a good service in your area? Please tick one of the boxes below.**

Very much

Quite a lot

Not very much

Not at all

Don't know








I don't want to say

**10. The next questions ask you about the Northamptonshire Police plan, called the Police and Crime Plan. We say NP in short for Northamptonshire Police.**












**There are 3 main areas in the Police and Crime Plan:**

- How we stop crime and help vulnerable people. This is called Prevention and Early Intervention.**
- How we catch criminals and bring them to justice. This is called Robust Enforcement.**
- How we help victims and stop people from committing crime again and again. This is called Victims at the Heart of Justice and Reducing Reoffending.**

**Please tick to say if you agree or don't agree.**

	Do you think these are the right 3 areas for NP to work on?	<b>I really agree</b>  <input type="checkbox"/>	<b>I Agree</b>  <input type="checkbox"/>	<b>I am not sure</b>  <input type="checkbox"/>	<b>I don't agree</b>  <input type="checkbox"/>	<b>I really don't agree</b>  <input type="checkbox"/>	<b>I don't know</b>  <input type="checkbox"/>
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**11. In the boxes below NP says what it plans to do about Prevention and Early Intervention. This means things like, making roads safe and stopping people getting into trouble in gangs.  
Please tick to say if you agree or don't agree.**

	<p>NP should stop people from getting into crime.</p>	<p><b>I really agree</b></p>  <input type="checkbox"/>	<p><b>I Agree</b></p>  <input type="checkbox"/>	<p><b>I am not sure</b></p>  <input type="checkbox"/>	<p><b>I don't agree</b></p>  <input type="checkbox"/>	<p><b>I really don't agree</b></p>  <input type="checkbox"/>	<p><b>I don't know</b></p> <p><b>?</b></p> <input type="checkbox"/>
	<p>NP should make roads safer.</p>	<p><b>I really agree</b></p>  <input type="checkbox"/>	<p><b>I Agree</b></p>  <input type="checkbox"/>	<p><b>I am not sure</b></p>  <input type="checkbox"/>	<p><b>I don't agree</b></p>  <input type="checkbox"/>	<p><b>I really don't agree</b></p>  <input type="checkbox"/>	<p><b>I don't know</b></p> <p><b>?</b></p> <input type="checkbox"/>



NP should give more support to vulnerable people. This could be people who might be abused or be talked into joining a gang.

**I really agree**



**I Agree**



**I am not sure**



**I don't agree**



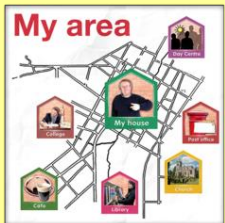
**I really don't agree**



**I don't know**



**12. In the boxes below NP says what it plans to do to catch criminals and bring them to justice. This is called Robust Enforcement. Please tick to say if you agree or don't agree.**



NP should put police in local areas so they are easy to contact.

**I really agree**



**I Agree**



**I am not sure**



**I don't agree**



**I really don't agree**



**I don't know**





NP should do more to catch criminals and make sure they are punished.

**I really agree**



**I Agree**



**I am not sure**



**I don't agree**



**I really don't agree**



**I don't know**



NP should do more to stop people being brought into the country to be slaves or work for no money.

**I really agree**



**I Agree**



**I am not sure**



**I don't agree**



**I really don't agree**



**I don't know**



NP should get ready to stop terror attacks. Things like the bombs in London.

**I really agree**



**I Agree**



**I am not sure**



**I don't agree**

















**I really don't agree**



**I don't know**



	<p>NP should do more to stop hate crime and anti-social behaviour. Hate crime is doing a crime against someone because of things like their disability or religion.</p>	<p><b>I really agree</b></p>  <input data-bbox="757 459 819 515" type="checkbox"/>	<p><b>I Agree</b></p>  <input data-bbox="1016 459 1079 515" type="checkbox"/>	<p><b>I am not sure</b></p>  <input data-bbox="1261 459 1323 515" type="checkbox"/>	<p><b>I don't agree</b></p>  <input data-bbox="1505 459 1568 515" type="checkbox"/>	<p><b>I really don't agree</b></p>  <input data-bbox="1767 459 1830 515" type="checkbox"/>	<p><b>I don't know</b></p>  <input data-bbox="2024 440 2087 496" type="checkbox"/>
	<p>NP should do more to stop burglars.</p>	<p><b>I really agree</b></p>  <input data-bbox="757 1249 819 1305" type="checkbox"/>	<p><b>I Agree</b></p>  <input data-bbox="1016 1249 1079 1305" type="checkbox"/>	<p><b>I am not sure</b></p>  <input data-bbox="1261 1249 1323 1305" type="checkbox"/>	<p><b>I don't agree</b></p>  <input data-bbox="1505 1249 1568 1305" type="checkbox"/>	<p><b>I really don't agree</b></p>  <input data-bbox="1767 1249 1830 1305" type="checkbox"/>	<p><b>I don't know</b></p>  <input data-bbox="2024 1230 2087 1286" type="checkbox"/>



NP should do more to stop people dealing drugs in the community.

**I really agree**



**I Agree**



**I am not sure**



**I don't agree**



**I really don't agree**



**I don't know**



NP should do more to stop on line crime like theft and fraud on computers.

**I really agree**



**I Agree**



**I am not sure**



**I don't agree**















**I really don't agree**




















**I don't know**



**13. In the boxes below NP says what it plans to do to support victims and stop people from committing crime again and again. This is called Victims at the Heart of Justice and Reducing Reoffending.**

	<p>NP should support victims and witnesses better.</p>	<p><b>I really agree</b></p>  <input type="checkbox"/>	<p><b>I Agree</b></p>  <input type="checkbox"/>	<p><b>I am not sure</b></p>  <input type="checkbox"/>	<p><b>I don't agree</b></p>  <input type="checkbox"/>	<p><b>I really don't agree</b></p>  <input type="checkbox"/>	<p><b>I don't know</b></p> <p><b>?</b></p> <input type="checkbox"/>
	<p>NP should make sure people who carry out crimes are dealt with quickly and find ways to stop them doing it again.</p>	<p><b>I really agree</b></p>  <input type="checkbox"/>	<p><b>I Agree</b></p>  <input type="checkbox"/>	<p><b>I am not sure</b></p>  <input type="checkbox"/>	<p><b>I don't agree</b></p>  <input type="checkbox"/>	<p><b>I really don't agree</b></p>  <input type="checkbox"/>	<p><b>I don't know</b></p> <p><b>?</b></p> <input type="checkbox"/>



  	<p>NP should work on the reasons why some people carry out crimes. This can be things like making sure people get help so they don't drink too much alcohol or steal money to buy drugs.</p>	<p><b>I really agree</b></p>  <input data-bbox="745 459 813 515" type="checkbox"/>	<p><b>I Agree</b></p>  <input data-bbox="1010 459 1077 515" type="checkbox"/>	<p><b>I am not sure</b></p>  <input data-bbox="1256 459 1323 515" type="checkbox"/>	<p><b>I don't agree</b></p>  <input data-bbox="1503 459 1570 515" type="checkbox"/>	<p><b>I really don't agree</b></p>  <input data-bbox="1765 459 1832 515" type="checkbox"/>	<p><b>I don't know</b></p>  <input data-bbox="2018 467 2085 523" type="checkbox"/>
 	<p>NP should help people who have a mental health emergency to get the help they</p>	<p><b>I really agree</b></p>  <input data-bbox="745 1249 813 1305" type="checkbox"/>	<p><b>I Agree</b></p>  <input data-bbox="1010 1249 1077 1305" type="checkbox"/>	<p><b>I am not sure</b></p>  <input data-bbox="1256 1249 1323 1305" type="checkbox"/>	<p><b>I don't agree</b></p>  <input data-bbox="1503 1249 1570 1305" type="checkbox"/>	<p><b>I really don't agree</b></p>  <input data-bbox="1765 1249 1832 1305" type="checkbox"/>	<p><b>I don't know</b></p>  <input data-bbox="2018 1257 2085 1313" type="checkbox"/>

	need from the right service at the right time. NP is often the first service contacted.						
	<b>14. Please say why you gave your answers.</b>						
	<b>15. Is there anything else you think NP should be working on?</b>						

**16. What would you say about NP? Please tick one of the boxes below.**

I would say they were really good even if no-one asked me

I would say they were really good only if someone asked me

I think they do some things well, but not other things

I would say they are not very good even if no-one asked me

I would say they are not very good only if someone asked me

I don't really think about or say how good NFRS is

I don't know

**17. How much do you think NP provides a good service in your area? Please tick one of the boxes below.**

Very much

Quite a lot

Not very much

Not at all

Don't know

I don't want to say



## About you

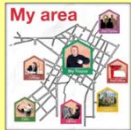
The law says that organisations have to protect any information they collect from you. The information in this survey will only be used to help write the Fire and Police Plans. The information will not be kept longer than is necessary. It cannot be kept more than 5 years. We will not share your personal details with any other agency unless we have concerns that you or another individual may be at risk of harm or if it is required by law. We do not collect personal information for commercial purposes.

We will only use your contact details for the use of the prize draw.

The question on the next pages helps us to look at differences in views between groups of people, and helps us to know we have heard the views from a range of people across the county. All information provided in the following sections is strictly confidential. But, if you still feel uncomfortable answering any of these questions, please feel free to choose the 'prefer not to say' option. Please tick the box that you identify with.



## About you:



18. Which area do you live in?

	Please tick one
Corby	<input type="checkbox"/>
Daventry	<input type="checkbox"/>
East Northamptonshire	<input type="checkbox"/>
Kettering	<input type="checkbox"/>
Northampton	<input type="checkbox"/>
South Northamptonshire	<input type="checkbox"/>
Wellingborough	<input type="checkbox"/>
Outside of Northamptonshire	<input type="checkbox"/>

19. Please tell us your postcode



20. Do you live....?

	<b>Please tick one</b>
On your own	
With family	
in supported accommodation (i.e. residential setting, supported living)	
Shared accommodation (with friends not family)	
Multi occupancy building	
No fixed place	
Other	



21. Are you...?

	<b>Please tick one</b>
Male	
Female	
Transgender	
Prefer not to say	
Or I self-identify as:	



22. **My age is.....**

<b>Please tick one</b>		
Under 18		45 to 54
18 to 24		55 to 64
25 to 34		65 to 74
35 to 44		Over 75
Prefer not to say		



23. **Do you believe you have a disability?**

	<b>Please tick one</b>
Yes	
No	
Prefer not to say	





**24. What is your ethnicity?**

<b>Please tick one.</b>			
White British	<input type="checkbox"/>	Black or Black British - African	<input type="checkbox"/>
White Irish	<input type="checkbox"/>	Any other Black background	<input type="checkbox"/>
White Other	<input type="checkbox"/>	Asian or Asian British - Indian	<input type="checkbox"/>
Mixed - White & Black Caribbean	<input type="checkbox"/>	Asian or Asian British - Pakistani	<input type="checkbox"/>
Mixed - White & Black African	<input type="checkbox"/>	Asian or Asian - Bangladeshi	<input type="checkbox"/>
Mixed Other	<input type="checkbox"/>	Asian Other	<input type="checkbox"/>
Black or Black British - Caribbean	<input type="checkbox"/>	Chinese	<input type="checkbox"/>
Prefer not to say	<input type="checkbox"/>		<input type="checkbox"/>



**25. Are you....?**

	<b>Please tick one.</b>
Heterosexual or straight	<input type="checkbox"/>
Lesbian or gay woman	<input type="checkbox"/>
Gay man	<input type="checkbox"/>
Bisexual	<input type="checkbox"/>
Questioning	<input type="checkbox"/>
Prefer not to say	<input type="checkbox"/>
Or I self-identify as:	<input type="text"/>



26. **What is your religion or belief?**

<b>Please tick one</b>			
None	<input type="checkbox"/>	Buddhist	<input type="checkbox"/>
Christian	<input type="checkbox"/>	Hindu	<input type="checkbox"/>
Muslim	<input type="checkbox"/>	Sikh	<input type="checkbox"/>
Jewish	<input type="checkbox"/>	Prefer not to say	<input type="checkbox"/>
Other – please say what	<input type="text"/>		

27. **Please say if you want to enter the prize draw to try and win one of the 3 £25 vouchers.**

<b>Yes</b>	<input type="checkbox"/>
<b>No</b>	<input type="checkbox"/>

**28. If you ticked yes then please fill out the following information (please note your contact details will only be used for the prize draw).**

Name	
Address	
Postcode	
Email	

**Thank you for doing this survey**

**You can see the results on our website after 4<sup>th</sup> March. If you would like to hear more about what we are doing in your area then sign up to Neighbourhood Alert on our website. Please return the survey to [Commissioner@northantspfcc.pnn.gov.uk](mailto:Commissioner@northantspfcc.pnn.gov.uk) or Return to the freepost address below (you do not need a stamp)**



**RTCH-XSCX-XSAH**

**Northamptonshire Police, Fire and Crime Commission**

**Wootton Hall, Northampton, NN4 0JQ**

